

Ticket and Grandstand Policies

Concert tickets purchased prior to the fair include gate admission.

NO REFUNDS OR EXCHANGES. We are not responsible for mail orders that are lost, misdirected, late, illegible, or with insufficient postage.

CHILDREN. Children 2 and under are admitted free if seated on an adult's lap. (Gate admission is Free for age 5 and under.)

SPECIAL SEATING: Our goal is to provide necessary services and amenities for persons with disabilities. We want your State Fair concert experience to be comfortable and enjoyable. If you require special accommodations, please specify in writing or notify your phone representative.

WHEELCHAIR ACCESSIBLE SEATING must be requested from the Box Office. The patron will be sold a grandstand seat and may choose to have one companion seated with him/her. The companion will be provided a folding chair and must have a valid grandstand concert ticket. Wheelchair seating is located on the paved apron in the front of the grandstand. If a track seat is requested, both the patron and companion must have valid track seating concert ticket. If a wheelchair patron desires to sit with more than one companion, the Box Office will make every possible effort to seat the group together. In case of inclement weather, that may cause the track to be muddy, the wheelchair patron may sit on the paved apron in front of the grandstand but no monetary adjustment will be made regarding the price of the ticket. If a wheelchair patron can be moved from the wheelchair to a seat, the tickets can be purchased in any available section the patron desires. State Fair staff will assist with the storage of the wheelchair (the grandstand is elevated with steps).

Disability without a wheelchair request will need to be directed to the Box Office Manager.

The Grandstand, Track, and entire fenced concert area is designated Non Smoking.

NO AUDIO OR VIDEO DEVICES PERMITTED including digital cameras with video capabilities. Cameras are also prohibited for some concerts. Announcements will be made prior to the show concerning camera use.

No pets allowed on grounds. Seeing eye dogs and/or service animals needed by the disabled will be permitted.